

## **General Terms & Conditions.**

- I. All Initial first meeting/consultation are free of charge.
- II. To send quotations for machinery/equipment is free of charge including follow up calls for site survey, pre delivery checks etc.
- III. Payment terms on equipment are 50% with order, balance before delivery.
- IV. Layout/plan drawings including one additional drawing with agreed minor changes and including one return visit to site £995.00. payment in advance.
- V. To project manage a site is charged at £480.00. Per day + travel expenses; payment in advance.
- VI. All prices quoted exclude VAT which will be charged at the current rate.
- VII. Quotations are valid for 60 days and assumes commencement on site within a further 90 days.
- VIII. We reserve the right to invoice for goods received by us but delayed due to site conditions.
- IX. We reserve the right to charge additional costs incurred through site conditions or delays over which we have no control.
- X. Warranty: 1 Year full warranty (parts & labour) on all new machines. 2 Year warranty (1<sup>st</sup> year parts & labour, 2<sup>nd</sup> year parts only)
- XI. All prices will be dependent upon dimensions and specifications being confirmed by the client.
- XII. Prices are based on items being ordered for delivery and installation at the same time, if phased installations are required please advise.
- XIII. Any planning or building regulations required are the responsibility of the customer.
- XIV. The customer to be responsible for the unloading and safe storage of the equipment up until and during installation.
- XV. Ducting: Whether supplied by ourselves or not, the customer is to arrange the fitting of all additional ducting from Ovens, Magnacoolers etc with the final connections and fitting being the responsibility of the customer.
- XVI. Ducting: Where required the customer to arrange all openings in the roof or wall for the ducts and the closing and making good of the holes.
- XVII. Where required the customer to supply a Fork-lift truck for the duration of an installation with a 1,000Kg lifting weight and 5M height capacity.
- XVIII. Where required the customer to have a 3 phase 415V N&E electrical supply or Single Phase Electrical Supply within 3 meters of the equipment, if machines do not have fitted cables then the customer to supply the connecting cable. Customer to supply all plugs.
  - XIX. The customer to ensure that our engineers have full and uninterrupted access to the machines in case of service or breakdown.



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